**Aurora at a glance**

- Large, not-for-profit, fully integrated health care system in Wisconsin
- 16 hospitals, numerous ambulatory care clinics, retail and specialty pharmacies, and more
- Utilize a wide variety of automation and technology throughout the system: CPOE, eMAR, smart pumps, barcode administration, and more
- Affiliated with Concordia University Wisconsin School of Pharmacy, University of Wisconsin School of Pharmacy and Rosalind Franklin University School of Pharmacy, and others
- Aurora Health Care and Advocate Health Care together are Advocate Aurora Health – a large, not-for-profit health care system in Wisconsin and Illinois

**Residency program**

**Goal**

Aimed at training the future leaders of integrated health systems, this program combines the PGY1 Pharmacy – Aurora Health Care Metro, Inc. residency with the PGY2 Health System Pharmacy Administration residency for a two-year program.

The PGY2 year builds on the clinical foundation developed during the PGY1 year to develop pharmacists capable of being future pharmacy leaders of integrated health systems. This program gives residents exposure and experience with the entirety of Advocate Aurora Health pharmacy services. Candidates interested in careers as clinical coordinators, supervisors, managers or directors in an integrated health system are encouraged to apply.

**Rotation Sites**

During the PGY1 year, the resident will spend the majority of their time at Aurora St. Luke’s Medical Center, with the opportunity to spend time at Aurora Sinai Medical Center.

During the PGY2 year, the resident will spend time at Mitchell Street – System Pharmacy Corporate Office and numerous sites within the system based on project, learning experience, and service needs. In addition, learning experiences in hospitals, clinics, and pharmacies throughout our service area in Wisconsin and Illinois are offered.

**Aurora St. Luke’s Medical Center**

- Wisconsin’s largest private hospital, Aurora St. Luke’s Medical Center is a premier destination for world-class patient care, treating patients from all 50 states and worldwide. It is internationally known for expertise in heart care and oncology. Aurora St. Luke’s also offers exceptional specialty care in areas such as critical care, abdominal/cardiothoracic transplant and neurosciences and houses the Vince Lombardi Cancer Clinic.
- *U.S. News & World Report* has recognized Aurora St. Luke’s as a top hospital both in the Milwaukee Metro area and in the state of Wisconsin for multiple years in a row. It also consistently ranks Aurora St. Luke’s among the top 50 hospitals in the nation in several specialty areas and as “high performing” in a variety of other specialties.

**Aurora Sinai Medical Center**

- A teaching hospital located in downtown Milwaukee, this hospital offers unique experiences, including neonatal/perinatal care, internal medicine, and intensive care.

**Mitchell Street – System Pharmacy Corporate Office**

- Numerous pharmacy teams, including Aesynt and Pyxis automation, drug use policy, supply chain, packaging center, and system pharmacy operations, are located at one office to provide centralized services and develop system-wide practices, protocols and processes.

Visit our website: aurora.org/pharmacyresidency

Find us on Facebook. Search "Aurora Health Care Pharmacy Residency Programs."
Specific learning experiences
During the PGY1 year, residents complete core learning experiences in drug policy, administration and direct patient care (including medicine, surgery, oncology, and cardiology), and customize their residency by choosing elective experiences based on individual needs and interests.

During the PGY2 year, the format of the residency is tailored to the interest, experience, aptitude and career goals of the resident – including:

- **Health System Pharmacy Leadership**: Human resources, financial management, strategic planning, communication skills, accreditation, continuity of care, resource management, interfaces with medical staff and administration, corporate interfaces, managing issues and problems
- **Ambulatory care management**: ambulatory clinical services, medication therapy management and reimbursement, business plan & return on investment, hospital discharge & clinic prescription services, customer service and performance improvement
- **Clinical Services (includes Drug use policy and Medication Safety)**: planning and management of clinical pharmacy services - including daily practice of pharmacists, medication safety initiatives, drug use policy decisions, P&T Committee operations, medication management regulatory compliance
- **Retail Pharmacy Administration**: retail pharmacy operations, caregiver engagement, patient experience, financial performance and performance improvement
- **Hospital Pharmacy Operations**: direct experience in the daily supervision of pharmacy operations including workflow, personnel management, problem solving and performance improvement.
- **Pharmacy Informatics/Automation and technology**: Inpatient and ambulatory computer systems, project management, change management, database and application management, clinical documentation, billing systems, and clinical/operational decision support
- **Pharmacy Supply Chain-Purchasing/inventory control**: Procurement, inventory management, contracting, market share rebates, negotiation, philanthropy, contract compliance, distributor relationships and vendor relationships
- **Interviewing/Recruiting**: Lead the recruitment team to recruit, conduct interviews, and hire personnel
- **Orientation**: Computer systems, drug distribution, personnel, policies, workflow and department structure
- **Professional development**: Year-long residency project, learning experience projects, in-services, staffing, visits to other institutions, professional organizations, teaching and precepting, current topic discussions, leadership development

Candidate qualifications
- Graduate of an ACPE-accredited School of Pharmacy
- Eligible for pharmacist licensure in Wisconsin – residents are expected to be licensed as a pharmacist in the state of Wisconsin prior to starting their residency program and sit for their exams at the first available opportunity.
- U.S. citizen or permanent resident of the U.S.
- The Pharmacy Residency programs participate in the Residency Matching Program ("The Match").
  - After "The Match", employment as a pharmacy resident is still contingent upon the applicant satisfying Aurora Health Care’s employment eligibility requirements, including an employment application/evaluation by Human Resources and a pre-employment physical and drug screen (hair analysis). The pre-employment physical and drug screen must be completed at a designated Aurora Health Care location between May 15 and June 1.
  - All matched residents must start on the pre-determined start date. Refer to the program director for the exact pre-determined start date as adjustments in start date are not allowed.

Benefits and stipend
- Each resident and their eligible dependents are eligible to participate in Aurora Health Care benefit programs (paid time off, medical/dental insurance, disability, etc.). Note: Residents are allowed up to 17 days off (including a maximum of 6 sick days) during each year of their program. Time off requires advanced approval and is not guaranteed.
- We update competitive salaries annually. The current stipend for the PGY1 year is $47,840 and $58,240 for the PGY2 year.

Application information
Applicants must submit the following materials via PhORCAS by January 2 to be considered, and will be contacted regarding a required on-site interview. Refer to the program director for the specific interview dates as interviewing outside of these dates is not allowed.
- Letter of interest - must specify:
  - Which program you are applying to (see website for full list of programs)
  - Your personal career goals
  - Why you are interested in residency training, what you are looking for in a residency program, and why you are interested in the Aurora residency program you are applying to
- Curriculum vitae (CV)
- Three references – must be completed in PhORCAS – no separate letter is required
- Pharmacy school transcripts

The Pharmacy Residency programs participate in the Residency Matching Program ("The Match") and agree that no person at the site will solicit, accept or use any ranking-related information from any residency applicant.

**PGY1 Pharmacy & PGY2 Health-System Pharmacy Administration 2018-2019 Residents**

**PGY1**: Ryan Hannan
Maggie Lundholm
Ryan.Hannan@aurora.org
Margaret.Lundholm@aurora.org

**PGY2**: Christina Andros
Melissa Shively
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Aurora Health Care®